

The Development of a Web-Based Claims System

Abstract

The main purpose of this study is to develop a computer system for University Malaysia Perlis (UniMAP) staff to make claims via electronic media. Since this system is Web-based, staff can make claims anywhere, anytime and at any locations. This method can overcome not only human errors but also more efficient, fast and accurate. Therefore, this system can also save time, effort, and administrative costs. In this study, active server pages (ASP) has been chosen to make the calculation and also to generate reports. After the system has been developed, a test was conducted using forms that have been simulated manually. The purpose is to enable the researcher to make comparison with the ones made using the developed system in order to detect errors or flaws from the manual simulation in the system.

Keywords

System development; Web application; ASP; Online claims; Computerised manual system.